

WHAT IS BEING DONE TO KEEP COSTS DOWN?

The City does not own a water supply capable of meeting the current and future demands of Tigard Water Service Area customers. As such, the Tigard City Council wants to identify all possible ownership opportunities for securing a long-term, high-quality water source. The City of Tigard continues to be involved in partnerships with the following agencies:

- Joint Water Commission
- City of Lake Oswego
- Willamette River Water Coalition
- Portland Water Bureau

In the meantime, Tigard continues to utilize and expand its Aquifer Storage Recovery (ASR) program. ASR is a process which involves injecting water into an underground rock formation, known as an aquifer. Water used in the ASR program is purchased and stored in the aquifer during the rainy season when the region's supply is plentiful and rates are relatively low. During peak demand, this same water is pumped out of the aquifer, re-chlorinated and used to supplement Tigard's other drinking water sources. Tigard's daily water demand can triple during the summer months and the ASR program helps the City manage this increase.

For more information, visit our web site at www.tigard-or.gov/water.

WATER CONSERVATION

The City of Tigard
would like to help you
save water and money!

Free indoor and outdoor
conservation kits are available.

Additionally, receive up to a
\$50 credit on your water bill for
the following purchases:

- Drip irrigation
- Rain sensor/switch
- Hose timer
- Core removal aeration

For more information, visit
www.tigard-or.gov/water
and click on
Water Smart Landscape Rebate
or call (503) 718-2599.

City of Tigard
13125 SW Hall Blvd
Tigard, OR 97223
(503) 639-4171

IMPORTANT NOTICE

*for all residents of the
Tigard Water Service Area:*

*Tigard
King City
Durham
unincorporated area
of Bull Mountain*



W A T E R R A T E C H A N G E S

Effective October 1, 2007

WHY IS THE RATE INCREASE NEEDED AT THIS TIME?

This rate increase is in anticipation of substantial costs for major infrastructure improvements, such as new reservoirs, piping and development of alternative water sources.



HOW MUCH IS THE RATE INCREASE?

All related water charges will increase by 7 percent.

WHEN WILL THE RATE INCREASE TAKE EFFECT?

October 1, 2007

WILL THERE BE ANOTHER RATE INCREASE?

The October 1, 2007 rate increase is the third increase in a three-year rate plan which concludes this year. Rates and revenue are reviewed annually to determine future adjustments, which then go to the Tigard City Council for approval.

RATE SCHEDULE EFFECTIVE

OCTOBER 1, 2007

Water usage charges, including both customer charges and booster charges are as follows:

Type	Current	New
Residential (RES)	\$2.20	\$2.35
Multi-family (MUR)	\$2.18	\$2.33
Commerical (COM)	\$2.56	\$2.74
Industrial (IND)	\$2.13	\$2.28
Irrigation (IRR)	\$2.74	\$2.93
Booster Charge	\$5.00*	\$5.35*
Customer Charge	\$5.66*	\$6.05*

Billed at 100 cubic feet (ccf) of usage

**Per billing period*

For the typical residential customer who uses an average of 18 ccf of water during the two-month billing period, the water portion of the bill would increase from **\$45.26** to **\$48.36**. The amount of each customer's increase will vary depending upon the amount of water used.

HOW DO TIGARD'S NEW RATES COMPARE WITH OTHER CITIES?

City	Avg. Bi-Monthly Water Bill
Wilsonville	\$70.18
Sherwood	\$61.68
Hillsboro	\$51.46
Tualatin	\$51.42
Beaverton	\$50.88
Tigard	\$48.36
Forest Grove	\$44.82

PLANNING FOR THE FUTURE: The City of Tigard expects rates to continue to rise due to the need for future improvements and to address population increases. The City of Tigard is constantly working to improve the quality and increase the quantity of water by implementing capital improvement projects, updating security measures, maintaining preventative programs, supporting conservation programs, and monitoring the quality of water.

Questions? Call the City of
Tigard at (503) 639-4171
or visit the web site at
www.tigard-or.gov/water.